From: homerail [hrail@telus.net]

Sent: Tuesday, November 14, 2006 1:11 PM

To: Kevin; Sean; Ryan; Rich

Subject: Job Well Done!

Hey Boys,

I received a phone call this morning from Mrs Dorin from #132 Straddock Crescent who called on October 31st about the glass in her recently installed railing coming out of the channel.

She called today to tell me she was totally impressed and happy with how quickly we responded to her call and fixed her issue.

Good work guys!

Nicole

Pd. cheque 573 - \$1744.53 Invoice # 00003312

Thank you guys! you did a great job! I'll keep on referring you.